



Robertson & sons
Violin shop
INCORPORATED

Fine Quality Instruments / Rentals / Repairs / Sheet Music

3201 Carlisle, N.E. Albuquerque, New Mexico 87110
(505) 889-2999 FAX (505)889-7790 1-(800) 284-6546

Trade-in Policy

The original purchaser of a musical instrument from Robertson & Sons Violin Shop, Incorporated (Robertson's) may trade the instrument and any bow purchased from Robertson's in exchange for another instrument and bow of an equal or higher price. The purchaser will receive credit against the purchase price of the new instrument and bow for the original amount paid, less the applicable New Mexico gross receipts tax and any cost of repairs as set forth below. Because instrument cases frequently show signs of wear, the amount of any credit that Robertson's will allow on the trade in of a case will be determined by Robertson's at the time any such trade-in. The maximum credit that will be allowed by Robertson's for the trade of any used instrument case is fifty percent of the original price.

If a musical instrument or bow which has been purchased from Robertson's needs repair to restore the instrument to its original condition, then the cost of such repairs will be deducted from the amount of the credit allowed by Robertson's for a trade-in. Typical repairs may include the following: bow rehair, ivory tip replacement, grip replacement, refinishing the stick, bridge replacement, edge or corner replacement, fingerboard dress, varnish touch up, cleaning, gluing of cracks and seam openings, replacing strings or pegs, and other such repairs.

CUSTOMERS WHO WANT TO TRADE ANY MUSICAL INSTRUMENT OR BOW WILL BE REQUIRED TO SHOW PROOF THAT THEY PURCHASED THE INSTRUMENT FROM ROBERTSON'S (e.g. a copy of the sales receipt or purchase agreement). Multiple trade-ins for the same type of musical instrument will not be allowed. The purchaser's rights are non-transferable under this agreement.

ROBERTSON'S RESERVES THE RIGHT TO MODIFY OR DISCONTINUE THIS TRADE-IN POLICY AT ANY TIME, WITHOUT PRIOR NOTICE, AND THIS POLICY MAY BE DISCONTINUED AT THE OPTION OF ROBERTSON'S, IF ROBERTSON'S IS EVER DISSOLVED AS A CORPORATION, OR IF ROBERTSON'S SELLS OR TRANSFERS ITS BUSINESS TO ANOTHER PERSON OR ENTITY.